

Chapter 18

Supervision of Personnel

CAPRA Agency Accreditation Standards

0.1.7 Supervision

Standard: There should be constructive and effective supervision of all personnel to help them grow professionally and improve programs and services.

Commentary: Supervision should be an on-going and systematic process and not just available when a problem occurs. Effort should be made toward establishing the supervisory process as one of helpfulness for the well-being of the individual and agency, and not just overseeing. Supervision can be one of the most important self-development programs available to the employees.

Suggested Evidence of Compliance: Provide a narrative or systematic process for supervising personnel.